CUSTOM CALLING FEATURES

Each of these advanced calling features requires a flat monthly rate, depending on the feature.

VOICEMAIL BASIC
Our basic voicemail plan allows customers to check their messages from a home telephone or call into a home phone while away from home.

VOICEMAIL PLUS
The plus package offers a larger mailbox for messages. Voicemail Plus allows customers to manage their account and listen to message online and messages can be sent by e-mail.

DELUXE CALLER ID
This service provides the name of the caller and the phone number while the phone is ringing. A Caller ID box or telephone with a built-in Caller ID display is required.

CALL WAITING
While on the phone, the system will notify the user of another incoming call with a special tone.

CALLER ID FOR CALL WAITING
This feature allows the user to see that name and telephone number of the caller while on the phone. A Caller ID box or telephone with a built-in Caller ID display is required.

CALL FORWARDING
Call Forwarding lets you transfer your incoming calls automatically to any other telephone within our calling area.

THREE-WAY CALLING
This service allows the user to add a third person to an ongoing conversation.

SPEED CALLING (8 NUMBERS)
The user can quickly dial 8 frequently dialed numbers with a 1 digit access code.

SPEED CALLING (30 NUMBERS)
The user can quickly dial 30 frequently dialed numbers with a 2 digit access code.

ANONYMOUS CALL REJECTION
A subscriber can refuse calls from callers who block their numbers. Then, the calling party is given the opportunity to release their number.

REPEAT DIALING
Automatically call back a busy number for up to 30 minutes. Once the number is not busy, your phone will ring and alert you that the call is being made for you.

CALL RETURN
If you miss a phone call by one ring, Call Return dials the calling party back if a phone call is missed by one ring.

TOLL CONTROL WITH PIN
The user can designate a Personal Identification Number (PIN) to make long distance phone calls. This prevents unauthorized long distance calls from being made from the phone.

CALL SCREENING
Users can list up to 6 specific phone numbers they don't want to answer. These callers will hear an announcement that the phone is not receiving calls at this time.

PRIORITY RINGING
This feature allows customers to set a special ring for up to 6 different callers.

SUBSCRIBER IDENTIFIED RING (SIRA)
This feature allows 2 different telephone numbers to be assigned to the home phone number. When the main number is dialed, the ring is normal. When the other line is dialed, there are two short rings. But only one phone conversation can be held at a time.

PREFERRED CALL FORWARDING
Users can program up to 6 different phone numbers to be forwarded to a designated number. All other calls will ring through as normal.

SPECIAL CALL ACCEPTANCE
This feature allows the user to program numbers that they want to receive calls from and all other calls will be rejected. These rejected callers will hear an announcement that the phone is not receiving calls at this time.

NON-LISTED NUMBER
A non-listed number excludes the phone number from the phone book, but the number can still be obtained through directory assistance.

NON-PUBLISHED NUMBER
A non-published number excludes the phone number from the phone book and it cannot be obtained through directory assistance.

ADDITIONAL LISTING
This service allows customers to have a separate and distinct additional listing in the phone book.

TOLL DENIAL
Customers can block all 1+ or 0+ long distance calls from being made from the phone. This feature allows the customer to make only local calls.