BTC
BRINGING TECHNOLOGY CLOSER

LOCALLY DRIVEN, GLOBALLY CONNECTED.
BTCservices.org

December 2025

News From The Manager

As we wrap up another successful year, the BTC team wants to take a moment to express our sincere gratitude to you - our valued members. Your continued trust and loyalty make everything we do possible. Because of your support, our cooperative has been able to improve network reliability and invest in new technology that keeps our communities connected. Every milestone we reach is a direct result of members like you who believe in the power of community ownership.

BTC continues to grow and serve our communities better each day. We're especially thankful to have welcomed several new employees to our team this year. These talented individuals bring fresh energy, skills, and dedication to our mission of delivering reliable broadband with exceptional service to our members. Together, we're building something special: a locally owned network powered by neighbors, for neighbors.

We're excited to invite you to our upcoming Open House! This special event is our way of saying thank you to our loyal members and celebrating the growth and success we've achieved together. On December 5th, from 9 am to 2 pm, join us for a fun day where you can meet our team, enjoy refreshments and giveaways, and see firsthand how your cooperative is investing in local communities. Bring your family, friends, and neighbors - everyone's welcome!

Cooperatives, like BTC, matter because they provide essential services in places larger companies overlook. In rural areas especially, broadband cooperatives step up to build world-class networks, create local jobs, and ensure every member has access to the technology they need. Choosing a local broadband cooperative means your internet provider is owned by the people it serves. Your dollars stay in the community, upgrades are made with members in mind, and every decision reflects local priorities - not corporate profits. At BTC, we put your needs first in every decision we make. That's why you can count on real-person support from neighbors who know you by name, same-day service on trouble calls whenever possible, and continuous reinvestment in our network to keep your connection strong and reliable. When you choose BTC, you're choosing a cooperative committed to delivering exceptional service while strengthening the place we all call home. Local. Reliable. People-first. That's the cooperative difference.

In closing, Happy Holidays from our BTC family to yours! We're grateful you've chosen BTC. Serving you is our privilege, and we look forward to another year of embracing innovation and strengthening the connections that bring us together. Thank you for being an essential part of our cooperative family!
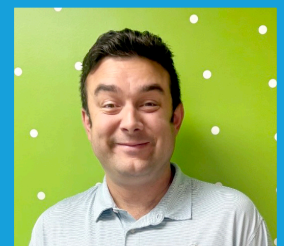
THANK YOU
For Your Years of Service!

Cindy Wicker
29 Years with BTC

Jason Goode
14 Years with BTC

Scott Alexander
15 Years with BTC

Jacob Sullivan
14 Years with BTC

CHRISTMAS
OPEN HOUSE AT BTC

December 5th, 9 AM - 2 PM
159 West Second Street, La Center, KY 42056

The Staff, Management and Board of Directors hope you can join us on Friday, December 5th for the Annual BTC Christmas Open House. We are transforming our office into a Winter Wonderland with several special guests, including Santa!

For all members and subscribers that attend, you will have the opportunity to win a new TV, $100 bill credit, and four door prizes. Plus, we will have the BTC mugs!

BTC encourages everyone who attends to bring canned goods or other non-perishable food items that will be donated to local food banks, and we are collecting new toys to help families provide Christmas for their children. We look forward to seeing you on December 5th!

Community Involvement

Bingo at the Ballard County Senior Center

Happy Halloween from BTC!

Annual Meeting Winners

Congratulations to the $100 CREDIT WINNERS at the BTC Annual Meeting in October!

Nickey Hutcherson and Carolyn Rollings

Thank you to all our members for attending the 70th Annual Meeting.

Congratulations to the Trustee Winners
Peggy Meriedeth – Barlow Exchange

Mickie Davis – Heath Exchange

Tim Goodin – Kevil Exchange

Important Dates
BTC will be closed for the following holidays

Thanksgiving Day
Thursday, November 27th

Christmas Day
Thursday, December 25th

New Year's Day
Thursday, January 1st

President's Day
Monday, February 16th

2025-26
KENTUCKY MEN'S BASKETBALL SCHEDULE

Date		Opponent/Event	Time (CT)	Network	BTC Channel
October 11		Big Blue Madness	5 PM	SEC+	Streaming Only
October 17		Blue - White Game [1]	6 PM	SEC+	Streaming Only
October 24		Purdue [EXH]	5 PM	SECN	147
October 30		Georgetown [EXH]	6 PM	SEC+	Streaming Only
November 4		Nicholls [2]	6 PM	SEC+	Streaming Only
November 7		Valparaiso [2]	6 PM	SEC+	Streaming Only
November 11		At Louisville	7 PM	ESPN	31
November 14		Eastern Illinois [2]	6 PM	SEC+	Streaming Only
November 18		vs. Michigan State [3]	5:30 PM	ESPN	31
November 21		Loyola [MD]	6 PM	SEC+	Streaming Only
November 26		Tennessee Tech	6 PM	SECN	147
December 2		North Carolina [4]	8:30 PM	ESPN	31
December 5		vs. Gonzaga [5]	6 PM	ESPN2	32
December 9		North Carolina Central	6 PM	SECN	147
December 13		Indiana	6:30 PM	ESPN	31
December 20		St. Johns [6]	11:30 AM	CBS	12
December 23		Bellarmine	12 PM	SEC+	Streaming Only

Date	Opponent/Event		Time (CT)	Network	BTC Channel
January 3		At Alabama*	12 PM	ESPN	31
January 7		Missouri*	6PM	ESPN2	32
January 10		Mississippi State*	7:30 PM	SECN	147
January 14		At LSU*	6 PM	SECN	147
January 17		At Tennessee*	11AM	ESPN	31
January 21		Texas*	6 PM	SECN	147
January 24		Ole Miss*	11am	ESPN/2	31/32
January 27		At Vanderbuilt*	8PM	ESPN	31
January 31		At Arkansas*	5:30PM	ESPN	31
February 4		Oklahoma*	6 PM	ESPN2	32
February 7		Tennessee*	7:30	ESPN	31
February 14		At Florida*	2 PM	ABC	3
February 17		Georgia	8 PM	ESPN/2/U	31/32/29
February 21		At Auburn*	7:30 PM	ESPN/2	31/32
February 24		At South Carolina*	6 PM	SECN	147
February 28		Vanderbilt*	1 PM	ESPN/2	31/32
March 3		At Texas A&M	6 PM	ESPN/2/U	31/32/29
March 7		Florida*	3 PM	ESPN/2	31/32
March 11-15		SEC Tournament [7]	TBA	TBA	TBD

All dates are subject to change. All times central. [1] Historic Memorial Coliseum: [2] BBN United Tipoff Classic (Rupp Arena); [3] Champions Classic (Madison Square Garden, New York); [4] ACC/SEC Challenge (Rupp Arena); [5] Bridgestone Arena, Nashville, Tenn.; [6] CBS Sports Classic (State Farm Arena, Atlanta); [7] SEC Tournament (Bridgestone Arena, Nashville, Tenn.) *Indicates SEC Game

CONGRATULATIONS TO KAREN HENSLEY,

CEO/General Manager of BTC, on being bestowed the high honor of Kentucky Colonel.

The award was presented by Rocky Adkins, special advisor to Governor Andy Beshear. We're grateful for his time and proud to celebrate this well-deserved recognition for Karen's dedication and leadership at BTC and in our community.

BTC Go

More Control, Better Connection

Download the all-new BTC Go Wi-Fi App. Smarter, simpler, and more secure than ever.

- **Scrollable Carousel**
  Swipe to your favorite features right from the dashboard.

- **MyPrioritiesIQ Mode**
  Personalize your traffic and devices to control what is most important.

- **Easy Setup**
  Simple installation means you're in control in seconds.

- **Real-Time Insights and Alerts**
  Wi-Fi status, alerts, and performance stats keep you in the know.

- **People Profiles and Device Recognition**
  Personalize profiles and spot strangers on your network in a snap.

- **Everything You Loved, But Better**
  Guest networks, WPS setup, outdoor WiFi, run speed tests, WiFi sharing, and security tools are even easier to use.

- **It's FREE** – download from Google Play or the Apple App Store.

SAVE $5
ON YOUR NEXT BILL

Customers that enroll in both auto-pay and paperless billing earn a $5 credit towards their monthly bill!

How to Enroll:

1. Visit btcservices.org and log in to your account.

2. Select auto-pay and paperless billing options.

3. Follow the simple steps to complete your enrollment.

Or call our customer support line anytime at 270-665-5186 for assistance!